

From: Joseph J. Best [mailto:JBest@reynolds.edu]

Sent: Thursday, March 24, 2011 10:35 AM

To: Lingon, Rick

Subject: Robin Cilimberg

Good Day Rick,

I just wanted to take a moment to commend Robin Cilimberg on her work with J. Sargeant Reynolds Community College. Robin has been a great source of knowledge and information about your products. She has also worked diligently to find a solution to a little quirk we had with scanning on a new copier. I can't say enough good things about her. She has been great to work with and is always there when I need to contact her. I hope we can retain her as our representative with your company for a long time. She is the best rep I have ever dealt with.

I hope you have a great day!

Joe Best

Manager of Administrative Computing Support

A+, MCDST

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