

From: Art Washburn [mailto:Art@aowealth.com]
Sent: Tuesday, March 29, 2011 11:51 AM
To: Dotter, Jim
Subject: great service

Jim,

Just wanted you to know Sean, from your tech support team, came out to fix a problem we had. He was awesome! He not only corrected our issue but also offered some suggestions for making us more productive. He told us things we'd never heard before. If he's typical of the customer service folks you have, I can't imagine you'd ever have an unhappy client.

I get the impression he does this with everyone he sees. What a good representative for your company.

Have a great week and look forward to playing some golf together when the weather gets warm.

Best,

Art

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